



EXTERNAL APPEAL/REDRESS POLICY

Decision Appeal Processes

Community Futures Peace Country is an independent not-for-profit corporation led by a volunteer Board of Directors. The local Board of Directors has final authority for all decisions.

In an effort to safeguard all efforts are made to ensure our clients are served in a fair and professional manner, the Board of Directors will ensure the corporation provides clients with access to an appeal process.

In addition, where a client requests an independent review of the Board's original and subsequent appeal process, the Board of Directors will ensure the corporation provides the client with timely access to a process of external appeal provided in Alberta through the North West Region's Appeal/Redress Committee.

The role of the North West Region's Appeal/Redress Committee is to provide an external and independent review of Community Futures Peace Country's decision making and internal review processes. The Board of Community Futures Peace Country maintains all final authority for all decisions.

Policy Review Date:

April 20, 2015